

MESSAGE FROM CMD

Dear SClans,

With our status of being in the red zone and into lockdown 3.0 until May 17, 2020, SCI continues to ensure the safety and well-being of our employees "**our most precious asset**" while we continue to discharge operations and functions while adhering to the wisdom of having to conform to continued social distancing and preventive measures advocated by the authorities at various levels and adapting to the new norms of WFH for the majority.

It is indeed a matter of great pride for all SClans today, that we have exhibited tremendous strength and resilience during this over six weeks period sustaining and continuing to perform against all odds. Activities on almost all fronts, whether operations or compliances, have been achieved with as much of efficacy as could have been feasible. I whole heartedly appreciate all those who have kept SCI Flag flying high in these challenging times. I profusely thank all employees specially the ones who have risked and stepped out to reach office due to exigencies of work. In a couple of days, we shall be announcing our annual results for FY 2019-20 despite the lock down. All those who rose to the occasion and demonstrated commitment to a cause have been our "**Front line Heroes**" and we all need to cheer for them. Going ahead too, we need to continue to be motivated and keep our morale high as the way forward remains unpredictable. No one can continue to bask over past laurels and laurels need to be earned on a continuing basis. We need to continually remain agile, adapt and evolve to the changing circumstances as these emerge. While we have been able to sustain so far as we had some reserves, going forward, **the collections need to roll in** to ensure the machinery runs smoothly at all levels and there is no disruption whatsoever. I urge all concerned to get active on this front lest we land into a crisis. The old saying is proving apt even today " It is not the strongest or the most intelligent who will survive but those who can best manage change". I am sure we shall all not only survive but shine through this challenge and emerge more stronger and richer as individuals and professionals. Every challenge has hidden opportunities as we all know, I shall like to share what I earlier shared with a smaller group which seems very apt " If you don't come out of this Lockdown with: A New Skill, More Knowledge, better Health & Fitness, then You never lacked time, You lacked **Discipline**".

Digitalisation has allowed us to work remotely from our homes, saving us the commuting time and the associated stress and fatigue. This would have provided us a great opportunity for effective use of digital technology to ensure that all of us remain engaged and emerge stronger, smarter and swifter post this global pandemic. There is so much that digital can offer given its reach, affordability, and innovations in engagement. Leverage this time to connect with your colleagues, teams, offer learning and development solutions, communicate consistently and build a bond that strengthens at the end of this crisis while you still have the time to do it. Update yourself with developments, visit the SCI website, follow SCI on twitter and give us suggestions for improvements.

I wish to reiterate and share my concern for all of you and your family members. All SClans are requested to stay prudent, stay safe and take all possible care of yourselves and your families while continuing to build your strengths as most of you continue to WFH. We shall together tide over this phase more skilled, richer in our thoughts with the fortitude and calmness necessitated by the present circumstances. I conclude by advising all to observe and continue to exercise due caution, download and activate the Aarogya Setu App which is GOI's application for contact tracing & dissemination of advisories for the current situation.

Do not lose the vision keep the focus on our goals, stay happy, cheerful and motivated.

With Best Wishes,

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